



RED HOUSE MYSTERIES ARE RECRUITING!

Please send all enquiries or CVs to enquiries@redhousemysteries.co.uk

We are looking for friendly, enthusiastic people to work as hosts in our busy Escape Rooms in both Torquay and Exeter. Our room hosts are the main connection between us and our customers - they need to be friendly, have good communication skills, as well as the ability to work independently and as part of a team. Read on below for more information about the role or email us your CV if you're interested!

About Us

Red House Mysteries is a Devon based Escape Room and Interactive Game Company. Most days you can find us at our sites in Exeter and Torquay, inviting teams of players to spend an hour battling through clues to solve a mystery and escape in time, but we also run bespoke events and various package games that can have people chasing across towns, deciphering clandestine secrets, or cross checking case files they've received in the mail. Whatever the event or experience we are running we are passionate about giving players a taste of excitement and adventure so that when it's over they will have something to talk about for a long time to come.

About You

You are an outgoing, friendly, enthusiastic people person. Red House Mysteries aim to give our customers a chance to escape the everyday and enjoy a little bit of an adventure – you will be the person who introduces players to this world and make sure they have a great time. Whether it's a dramatic introduction to the story, helping to explain the concept to a nervous customer or giving a hint to someone who is a little stuck, your interpersonal skills will shine through and mean the difference between a good experience and a truly memorable one. You will have a real passion for the mysteries and experiences we offer our customers. Creating an enjoyable, memorable day out for our players is paramount and you will have the same satisfaction we do from seeing a team of happy, smiling customers walking out of our escape room door after a nail biting finish. You will also be a calm, independent problem solver. Despite the best laid plans, problems can still arise. When they do we need someone who can proactively work to fix the issue and make sure the players still have a great game at the end of the day.

The Role

We are currently hiring for the role of weekend host in **Exeter**.

A weekend host will work on one full day of the weekend, alternating between Saturdays and Sundays each week. This will involve welcoming players and briefing them on the Escape Room experience, monitoring the game to ensure it runs smoothly and make sure customers enjoy themselves, then debriefing players after the game and resetting all of the puzzles between teams. Hosts will also be answering customer queries on the phone and will help solve problems and customer service issues if and when they arise. We are open from 11am until 9pm every day, so shifts are 10:30am until 9:30pm with an hour lunch break.

We are also ideally looking for staff members who are fairly flexible – the ability to swap shifts and provide cover is a big plus. There will also be the occasional option to work on other projects such as treasure hunts and theme events throughout the year. Although we are a small business, we are continuing to expand and we're always planning the next project or exciting adventure, so if you have a good mind for the sort of work we do and show enthusiasm for the business, then there may well be the opportunity to expand the role into something more in the future.

Hours and Pay

Basic hours will be 10 per week. In return you will earn £9.00 per hour and receive 28 days paid holiday per year holiday (pro rata).

If this sounds like the job for you then please forward your CV and a quick personal statement to us at

enquiries@redhousemysteries.co.uk